

Legislation Costa del Sol Glamping Village

REGULATIONS.

Costa del Sol Glamping Village welcomes you to our facilities and wishes you a pleasant stay. We appreciate your consideration for the tranquility of your neighbors, our staff, the buildings and the gardens in general. We are at your disposal to solve any aspect that is in our hands.

ACCESS

Access to this tourist campground is free, without restrictions other than those resulting from the laws and current regulations.

(Article 23, Decision 26/2018 on the organization of tourist camps J.A.)

Persons previously removed for failure to comply with the rules of these regulations will not be admitted to the facilities, nor will persons who not voluntarily paid for services rendered.

Persons who show clear signs of intoxication or have used narcotics will not be admitted. The entry of unregistered persons the tourist camp is not allowed.

CHECK-IN - CHECK-OUT

Bungalows and glamping

Check-in: from 5 p.m. Check-out (departure from accommodation): before 11 a.m. The bungalow should be left tidy as it was found.

The presence of dogs in the bungalow or glamping is grounds for immediate eviction, with the exception of bungalows where dogs are allowed.

REGISTRATION/IDENTIFICATION

To the peace of mind and safety of our guests, we ask that you:

1. Each person (guest, visitor) our Resort must register in advance at the reception desk.
2. To access and stay at the Resort, it is mandatory to wear identification bracelets.

Persons over 16 years of age must be able to correctly identify themselves.

The provisions of BOE 165 of July 11, 2003 , Order INT/1922/2003 of July 3.

As established in the ANNEX to this Order, the types of documents accepted for guest identification are:

- For Spaniards: ID, passport or driver's license
- For foreigners: passport, identity card or residence card
- Foreigners living in Spain: Spanish residence permit or alien card Minors staying at our unaccompanied by their parents or legal guardian must have a valid ID or passport, and a submit written and signed consent from their parents or legal guardian,

including a copy of their ID or driver's license from the minor's parent or legal guardian.

What rules should I follow in my accommodation?

During your stay, the assigned accommodation is considered your "permanent residence". This means that you have the same rights and obligations as a group of co-residents of a property in the municipality of Fuengirola.

Specifically, you should take note of and abide by the regulations issued at any by the various government agencies applicable to your specific use as co-occupants.

During registration, the client's credit card information is noted as a guarantee in case of consumption or purchase of services not paid for at that time and in case of damage to the bungalow or common areas,

during the . If no credit card is , a deposit of €100 (€150 in the case of a Pet Friendly bungalow) will be required, which will be returned upon departure, after checking the condition of the bungalow.

RATES

Upon check-in, payment for the planned stay must be in advance.

Other payment aspects are reflected in the price list displayed at the reception desk. The entrance or accommodation fee entitles the guest to use the services listed below:

Without additional payment:

First aid kit

Drinking water consumption Gymnasium and entertainment Public

lighting Sockets in sinks Sinks and laundry facilities Waste collection Mail collection

With additional payment:

Bar and restaurant Medical-pharmaceutical assistance Automatic

laundry Spa and massage services

Cell phone charging VISIT

With regard to visits, at the discretion of Management and upon request and under full responsibility of the registered guest, access may be granted, always for a limited period of time as specified in advance, to family members and friends, who must compulsorily register at the Reception with a document proving their identity and pay the fee established for that purpose.

Visiting hours: From 9 a.m. to 11 p.m. Price: adult €9 and child (from 2 to 11 years old) €5.

Essential requirement for the visitor: Family and friends must be at the campsite

stays. Access to the campsite: Visitors must be accompanied by the person they are visiting.

Exceeding the time limit means that the visitor will be considered for all purposes as day guest is considered. The camper is responsible for non-payment of the bill corresponding to the visit.

During high season visits are not allowed, those who the campground must be registered, paid with their stay and identified.

BARBECUES

Barbecues are not allowed in any area of glamping. BALSPILLS

Costa del Sol Glamping Village has sports facilities with soccer fields, basketball courts, etc., and a large playground. To avoid disturbance to other guests, ball sports are not allowed outside these facilities.

SWIMMING POOL

Access to the pool area is mandatory:

Comply with the instructions of the pool staff. Children under 12 must be accompanied by a responsible adult. Children under 3 years of age must wear waterproof diapers.

In the pool area is NOT allowed:

Diving head first or standing, obstructing other users.

Use of mats, flippers, balls, water guns, etc. Lounger Reservation. Towels will be periodically removed when used to reserve loungers.

Failure to comply with pool rules is grounds for expulsion. GYM

Opening hours 8:00 am to 10:00 . Every day. Admission by card.

Children under 16 are not allowed to use the gym, even in the company of an adult.

Attendance in the gym is limited to physical exercises. Persons not using this space are not allowed in the hall.

Fitness equipment should be used with appropriate clothing and athletic shoes for this area. Smoking and eating in the hall is strictly prohibited.

HANGING CLOTHES / HANGING MATS

Costa del Sol Glamping Village wants to preserve the campsite's nature and maintain good aesthetics. Therefore, we ask that do not hang hammocks or clothes among the trees due to their limited carrying capacity. Please use the clotheslines.

VEHICLES AND BICYCLES

To access the Glamping parking lot, all vehicles must be identified (with a hanger or sticker). We recommend using security devices such as locks and bike racks to store your bikes and other belongings. Costa del Sol Glamping Village has a parking lot for the exclusive use of our guests, by booking a parking space and after paying the daily rate published at the reception of the complex.

PEACE AND QUIET

Between 15:00 and 16:00, the guest must avoid any kind of noise, voices and arrange the sound equipment so as not to the neighbors. Between 24:00 and 07:there must be complete silence.

During the SILENCE and REST periods, the maximum permitted noise level is 50 decibels (Article 23, Decree 26/2018 on the organization of tourist camps J.A.).

Listening to music through portable devices is prohibited. Portable audio devices must remain turned off inside the Campground.

Television sets in bungalows must be set at a minimum noise level and the sound must not be audible from the nearest occupied seats.

NO SMOKING

Smoking in all permanent collective facilities of the . Smoking is also prohibited in the bungalows. Smoking is permitted in the open areas of the campground, provided there is a suitable ashtray for depositing and extinguishing cigarette butts and it is not located close to children's play areas.

It is forbidden to throw or extinguish cigarettes directly on the ground.

PETS

They are allowed in certain bungalows, specifically in the Neri Pet Friendly bungalows. They must be leashed at all times in the facilities of Costa del Sol Glamping Village.

Dogs must not be left alone on the terraces of the bungalows. Dogs may not be left alone in the bungalows for long periods of time.

At the reception you will be informed about the access to the beach for dogs.

RESPONSIBILITY

Costa del Sol Glamping Village is not responsible for aspects beyond their control, such as: Theft, robbery, disappearance of bicycles or other objects not belonging to our Resort Injury within our facilities

Damage caused by force majeure or not directly attributable caused by tree bark, ants, rain, wind, floods, etc.

User household appliances that remain turned on in the guest's absence.

Found objects will be for 15 days. After this period, the items will be considered out of the custody of Costa del Sol Glamping Village.

Costa del Sol Glamping Village is a place for peace and vacation. Therefore, political or religious symbols or expressions are prohibited.

ASSISTANCE

Costa del Sol Glamping Village has a 24-hour reception service that you can access at any time.

In case of emergency, please call the reception phone number 951 334 840.

The Management of the Resort reserves the right to refuse entry, expulsion and cancellation of guests who disturb the peace or fail to observe certain points of the regulations comply, with the help of the authorities.