#### TERMS AND CONDITIONS

When making a reservation for a camping pitch or haystack at Camping New Romalo, you agree to the following:

Cancellation

Camping Nieuw Romalo will in full for cancellations within one month's notice. You must provide your own cancellation insurance.

Arrival and departure

Times camping: Arrival <u>between 11</u> a.m. and noon or <u>after 1:30</u> p.m. Departure before 11 a.m. Arriving on Sunday is no problem, but you should arrive<u>at</u> 11.00 am. If it is later, please let us know well in advance because of our day off.

*Times haystack:* Arrival from 4 p.m. and departure before 10 a.m.

Earlier departure What is reserved is also charged.

Preferred Camping Nieuw Romalo does its best to your preferences, but cannot guarantee this. So you may end up on a different pitch than the one you have indicated.

Other points Awnings only allowed without sides in them. If one away from the campsite for more than 3 nights, with the awning must be removed. You do not have an awning, but only an awning? Then sides are allowed.

Sleeping compartments are only allowed when they are actually used as sleeping compartments. So not as storage or living quarters.

All dogs, large and small will be outside the campground. No cars on the .

Only during arrival and departure.

Due to the current energy crisis, possible energy surcharges cannot be avoided. Should this the case, we will indicate this as soon as possible.

Privacy Statement

The following privacy statement applies to all site visits, transactions and agreements with Camping Nieuw Romalo, Bijschoterweg 2, 3781 LP in Voorthuizen.

Basis of processing personal data

Camping Nieuw Romalo processes your ordinary personal data according to the legal bases of the AVG law. Based on this law, we may invoke (one of) the following bases

Consent of the person concerned (Newsletters, agreements)

Camping Nieuw Romalo processes your ordinary personal data according to the legal bases of the AVG law. Based on this law, we may invoke (one of) the following bases

- Consent of the person concerned (Newsletters, agreements)
- Necessity for performing a contract
- Necessary to fulfill our legal obligations
- Serving legitimate interests (processing agreement /personnel administration)

Purposes of processing

- the execution of agreements, transactions and services
- relationship management
- newsletters
- product and service development
- administrative actions
- defining strategy and policy
- personnel administration
- application process
- offers

Camping Nieuw Romalo processes personal data necessary to the agreement. This data is collected on an agreement or you have already passed on with a previous agreement. We are going to an order confirmation, an invoice and, if necessary, a reminder or reminder. By giving an order, you also give us permission to use the personal data you provide for administrative processing. Without this processing, we will not be able to serve you. Anyone can sign up for our newsletter, we will then send you regular news by . These letters contain invisible codes, which allow us to track how many people read our newsletter and which topics clicked on. We do not register anything by name, we only use general information to our newsletter. You can also easily unsubscribe from the newsletter again, via a link at the bottom of the newsletter.

# Provision of personal data

Camping Nieuw Romalo needs your data to out administration, to contact you in order to fulfill our obligations arising from the agreements made and store correspondence data. If you would not provide data, Camping Nieuw Romalo can not do its work and we can not serve you. This makes the provision of personal data a condition for entering into a contract with Camping Nieuw Romalo. In addition, Camping Nieuw Romalo uses your data to contact you to your order/reservation, which you might ; satisfaction, adjustment, offers (unless you have indicated that you do not wish to offers etc.)

### Recipients of personal data

Camping Nieuw Romalo processes your data in a database, this system is used by Camping Nieuw Romalo only for the processing and development of our products and services. The database of Camping Nieuw Romalo is well secured according to European standards. A limited amount of personal data will be provided to third parties (domain name registration, if necessary for collection), for purposes necessary to provide our services and fulfillment of the made.

### disclosure to third parties

Your personal data will not be provided to third parties without your explicit consent provided it is necessary to execute a relevant agreement, provide a particular service or when required by law. Your personal data will never be provided to third parties outside the EU

# Data Retention

We will keep your data as long as necessary for the processing of our agreement and then according to legal time limits of retention in our archives. Newsletter data will be kept for as long as you have your consent, once an unsubscription to a newsletter is received, we will delete the data. We will not keep your data longer than .

### Changes

Camping Nieuw Romalo reserves the right to make changes to this privacy statement, for example due to new legal developments or online services.