

Booking conditions:

You want to rent an accommodation at Bospark de Brenkberg:

ARRIVAL AND DEPARTURE

On the day of arrival you will have access to your rental accommodation from 15:00, Check-in is possible between 15:00 and 21:00 at our reception.

On the day of departure, before 11:00 a.m. the to leave the rental property. The accommodation must left wipe-clean. Dishes are done and put away in the kitchen cupboards. Final cleaning does not include; wash dishes, pick up and collect linens; put trash in trash bag and deposit in container

FIRST DEPARTURE

If you check out earlier than the original departure date, it is not possible to refund you the remaining days. You are responsible if you leave the Forest Park earlier than the original check-out date.

CANCEL

Reservations can be cancelled free of charge up to 48 hours before arrival. If you have already paid the rent (in part), you will receive a Voucher from us with a validity of 1 year.

We accept Corona related cancellations free of charge until 10:00 the day of arrival. Illness during the stay does not lead to a refund and for this you must out your own cancellation insurance.

PAYMENTS

Your reservation confirmation will show your payment terms displayed. Payments must be no later than the arrival date of your stay. For a smooth check-in we ask you to pay in advance via the payment link in the reservation confirmation or via bank transfer to NL20RABO0133197573 tnv Brenkberg ovv your reservation number.



PETS

In all our rental accommodations, pets are prohibited

BED LINEN AND TOWELS

In each rental accommodation, bed linen and 1 set of towels per guest (1 large and small bath towel) are INCLUDED. Interim change is possible at C 5,= per set. With a minimum of 1 week, you can request a free change at the reception.

PARK REGULATIONS

It is forbidden to cause (noise) nuisance to fellow guests.

From 11 p.m. to 7 a.m., silence must be observed on the premises.

The maximum speed is 10 km per hour. Only parking in the designated spaces or in the parking lot is permitted. Parking on the thoroughfare is prohibited.

Open fire is prohibited. Only limited fire in designated pots or barbecues is permitted. You must your own sufficient fire extinguishers. In case of drought, limited fires must be discussed with the leadership.

It is not permitted to remove or prune trees and shrubs.

The rules regarding the Corona must strictly followed. These rules are based on the RIVM and municipal guidelines.

The decision of the Brenkberg leadership are binding, in those cases not covered by these regulations.

DIFFERENCES IN ACCOMMODATION

There may be differences between accommodations of the same type and/or slightly different from published photos.

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TRAVEL COMPANY

Every staying guest is required to register in advance via et registration form Young people traveling alone are admitted on a limited basis. There must be at least 1 person 21 years of age or older must be present during the entire stay. Lodgers can register at the reception I upon arrival. Please; it is not allowed stay with more persons (including children and babies) than the maximum number indicated. The Brenkberg can in this case deny the (fellow) holiday maker the use of the accommodation. The latter will not be entitled to a refund. It is not allowed to exchange persons during the .

PREFERRED BOOKING

When booking through our own site you can request a preference of accommodation number for free, we take this into account as much as possible and is also subject to availability.

REBOOKING GUARANTEE

When you want to make a change to an existing reservation application, think of rescheduling the period, you can request this free of charge by mail or phone and if possible (based on availability) your request will be met.

LIABILITY

De Brenk Berg BV and/or De Brenkberg OG BV and/or De Brenk Berg Holding BV does not accept liability for:

- Theft, loss and/or damage of any kind during or as a result of a stay at Bospark De Brenkberg;
- The disabling or rendering of technical equipment and/or failure or closure of facilities at Forest Park De Brenkberg;
- Information provided orally and/or by telephone
- Unexpected (construction) activities in the vicinity of the reserved accommodation, work on access and/or main roads, noise nuisance caused, for example, by neighbors, cars, nuisance caused by vermin and environmental problems in the vicinity of the park and/or accommodation.

You are jointly and severally liable for all loss and/or damage to the rented property and/or other property of our Forest Park , regardless of whether it resulted from acting

or omission on your part or of third parties who are on our Forest Park with your permission. At

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improper use or failure to leave the accommodation/ may incur additional (cleaning) costs to you. be passed on.

TELEPHONE / MAIL RESERVATION

The holiday maker can also make reservation by phone or by mail. With a telephone, an Agreement is established immediately and you will receive a reservation confirmation from us.

COMPLAINTS

Despite all good care, it may happen that you have a complaint. You should take up this on the spot and directly with the front desk to put them in the opportunity to the matter immediately. Should the complaint not be resolved to your satisfaction, you will have up to 1 month after leaving the park to submit the complaint in writing info@brenkberg.nl

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