

General conditions

General Terms and Conditions for Supply of Services. These General Terms and Conditions shall take effect as of January 1, 2016.

EXCLUSION OF RIGHT OF WITHDRAWAL

Sandberghe reminds you that reservations you make are legally final. A right of withdrawal (the so-called reflection period) of 14 days, does not apply to the agreements you conclude with Sandberghe.

- 1. DEFINITIONS In these terms and conditions, the following shall apply:

- 1.1 Reflection period: the period within which the consumer exercises his right of withdrawal;

- 1.2 Consumer: the natural person not acting in the exercise a profession or business who enters into a contract with the entrepreneur;

- 1.3 Day: calendar day;

- 1.4 Duration transaction: a distance contract relating a series of services, the delivery and/or purchase obligation of which is spread over time;

- 1.5 Durable data carrier: any means that enables the consumer or entrepreneur to store information addressed to him personally in a way that future consultation and unaltered reproduction of the stored information;

- 1.6 Right of withdrawal: the possibility for the consumer to waive the distance contract within the withdrawal period;

- 1.7 Entrepreneur: the natural or legal person who owns Sandberghe and offers distance services to consumers;

- 1.8 contract: an agreement where, in the of a system organized by the entrepreneur for the distance sale of services, up to and including the conclusion of the agreement, exclusive use is made of one or more techniques for distance communication;

- 1.9 Technology for distance communication: means that can be used for the conclusion of an agreement, without the consumer and entrepreneur being together in the same room at the same time.

- 2. IDENTITY OF THE ENTREPRENEUR

- 2.1 Name of entrepreneur: De Pier Recreatie BV

H.O. Sandberghe Location and visiting address: Schansweg 3a, 5406 TP

Uden Telephone number: 0413-262585 Availability: From Monday to

Friday from 09.00 to 21.00 hours. From Saturday, Sunday and

holidays from 10.00 to 14.00 E-mail address: info@sandberghe.nl

Chamber of Commerce number: 17156077 VAT identification number:

NL812419510B01

- 3. APPLICABILITY

- 3.1 These general terms and conditions apply to every offer of the entrepreneur and to every distance contract concluded between entrepreneur and consumer.

- 3.2 Before the distance contract is concluded, the text of the general conditions will be made available to the consumer. If this is not reasonably possible, before the contract is concluded, it will be indicated that the general terms and conditions are available for inspection at the entrepreneur's premises and they will be sent free of charge to the consumer as soon as possible upon request.

- 3.3 If the distance contract is concluded electronically, notwithstanding the previous paragraph and before the distance contract is , the text of these general terms and conditions may be made available to the consumer electronically in such a way that it can be easily stored by the consumer on a durable data carrier.

If this is not reasonably possible, prior to the conclusion of the distance contract, it will be indicated where the general terms and conditions can be inspected electronically and that they will be sent electronically or otherwise free of charge at the consumer's request.

- 3.4 In the that specific service conditions apply in addition to these general terms and conditions, the second and third paragraphs shall apply mutatis mutandis, and in the event of conflicting general terms and conditions, the consumer may always rely on the applicable provision that is most favorable to him.

- 4. THE OFFER

- 4.1 If an offer has a limited period of validity or is made subject to conditions, this shall be expressly stated in the .

- 4.2 The offer contains a complete and accurate description of the services offered. The description is sufficiently detailed to a proper assessment of the offer by the consumer. If the entrepreneur uses images these are a true reflection of the services offered. Obvious mistakes or obvious errors in the offer do not bind the entrepreneur.

- 4.3 Each offer contains such information that it is clear to the consumer what the rights and obligations are, which are attached to the acceptance of the offer. This concerns in particular:

- the price including taxes;
- the cost of delivery, if any;
- The manner in which the agreement will be established and what actions to do so;
- whether or not the right of withdrawal applies;
- the method of payment, delivery and performance of the ;
- The period for acceptance of the , or the period Within which the entrepreneur guarantees the price;
- the amount of the rate for distance communication if the cost of using the technique for distance communication is calculated on a basis other than the regular basic rate for the means of communication used;
- Whether the is archived after its conclusion, and if so in what way it can be accessed by the consumer;
- the way in which the consumer, before concluding the contract, can check and, if desired, rectify the data provided by him under the contract;
- any other languages in which, in addition to Dutch, the agreement can be ;
- the codes of conduct to which the entrepreneur has and the way in which the consumer can consult these codes of conduct electronically;

- the minimum duration of the distance contract in the case of a duration transaction.

- 5. THE AGREEMENT

- 5.1 The agreement comes into effect, subject to the provisions of paragraph 4, at the time of acceptance by the consumer of the offer and the fulfillment of the conditions set forth therein.

- 5.2 If the consumer has accepted the offer electronically, the entrepreneur shall immediately confirm electronically the receipt of the acceptance of the offer. As long as the receipt of this acceptance has not been confirmed by the entrepreneur, the consumer can dissolve the agreement.

- 5.3 If the agreement is concluded electronically, the entrepreneur will take appropriate technical and organizational measures to protect the electronic transfer of data and ensure a secure web environment. If the consumer can pay electronically, the entrepreneur will observe appropriate security measures for this purpose.

- 5.4 The entrepreneur may - within legal frameworks - inform himself whether the consumer can meet his payment obligations, as well as all those facts and factors that are important for a responsible conclusion of the distance contract. If, on the basis of this investigation, the entrepreneur has good grounds not to enter into the agreement, he is entitled to refuse an order or request or to attach special conditions to the implementation, while stating his reasons.

- 5.5 The Entrepreneur shall send the following information with the product or service to the Consumer, in writing or in such a way that it can be stored by the Consumer in an accessible manner on a durable data carrier: a. the visiting address of the Entrepreneur's business establishment where the can lodge complaints; b. the conditions under which and the way in which the Consumer may exercise the right of withdrawal, or a clear notification as to the exclusion of the right of withdrawal; c. the information about guarantees and existing service after purchase; d. data included in article 4 paragraph 3 of these terms and conditions, unless the entrepreneur has provided these data before the implementation of the agreement; e. the requirements for termination of the agreement if the agreement has a duration of more than one year or is of indefinite duration.

- 5.6 in case of duration transaction, the provision in the previous paragraph applies only to the first delivery.

- 6. RIGHT OF WITHDRAWAL IN CASE OF SUPPLY OF SERVICES

- 6.1 When providing services, the consumer has the option of dissolving the agreement without giving any reason for at least fourteen days, starting from the of entering into the agreement.

- 6.2 To make use of his right of withdrawal, the will comply with the reasonable and clear instructions provided by the entrepreneur in the offer and/or at the latest at the time of delivery.

- 7. COSTS IN CASE OF WITHDRAWAL

- 7.1 If the consumer exercises his right of withdrawal, at most the cost of return shipment shall be by him.

- 7.2 If the consumer has paid an amount, the will refund this amount as soon as possible, but no later than 30 days after the return or withdrawal.

- 8. EXCLUSION OF RIGHT OF WITHDRAWAL

- 8.1 The entrepreneur can exclude the consumer's right of withdrawal to the extent provided for in paragraph 2. The exclusion of the right of withdrawal only applies if the entrepreneur has clearly stated this in the offer, at least in time for the conclusion of the contract.

- 8.2 Exclusion of the right of withdrawal is only possible for services: a. concerning accommodation, transportation, restaurant business or leisure activities to be performed on a certain date or during a certain period; b. the delivery of which commenced with the express consent of the consumer before the expiration of the withdrawal period; c. concerning betting and lotteries.

- 9. THE PRICE

- 9.1 During the validity period stated in the offer, the prices of the services offered will not be increased, except for price changes due to changes in VAT rates.

- 9.2 Notwithstanding the previous paragraph, the entrepreneur may offer services whose prices are subject to fluctuations in the financial market and over which the entrepreneur has no control, with variable prices. This link to fluctuations and the fact that

any prices quoted are guide prices, are stated with the offer.

- 9.3 Price increases within 3 months of the conclusion of agreement are only allowed if they result from legal regulations or provisions.

- 9.4 Price increases from 3 months after the conclusion of the contract are only allowed if the entrepreneur has stipulated it and: a. they are the result of statutory regulations or provisions; or b. the consumer has the authority to terminate the contract from the day on which the price increase takes effect.

- 9.5 The prices mentioned in the offer of services include VAT

- 10. CONFORMITY AND WARRANTY

- 10.1 The trader that the services comply with the contract, the specifications stated in the offer, the reasonable requirements of soundness and/or usability and the legal provisions and/or government regulations existing on the date of the conclusion of the contract.

- 10.2 A guarantee provided by the entrepreneur, manufacturer or importer does not affect the legal rights and claims that the consumer can assert against the entrepreneur under the agreement.

- 11. DELIVERY AND PERFORMANCE

- 11.1 The entrepreneur will take the greatest possible care in assessing applications for the provision of services.

- 11.2 The place of delivery is the address that the consumer has made known to the company.

- 11.3 Subject to what is stated in article 4 of these general terms and conditions, the company will execute accepted orders expeditiously but at the latest within 30 days unless a longer delivery period has been agreed. If the delivery is delayed, or if an order is not or only partially carried out, the consumer receives notice of this no later than 30 days after the order was placed. The consumer in that case has the to dissolve the agreement without cost and right to possible compensation.

- 11.4 In case of dissolution in accordance with the previous paragraph, the will refund the amount paid by the consumer as soon as possible, but no later than 30 days after dissolution.

- 12. PAYMENT

-12.1 Unless otherwise agreed, the amounts owed by the consumer should be paid within 14 days after the start of the reflection period as referred to in article 6 paragraph 1. In case of an agreement to provide a service, this period after the consumer has the confirmation of the agreement.

- 12.2 Where advance payment has been stipulated, the consumer may not assert any rights regarding the performance of the relevant service(s) before stipulated advance payment has been made.

- 12.3 The consumer has the duty to immediately report inaccuracies in payment information provided or stated to the entrepreneur.

-12.4 In case of default of the consumer, the has the right, subject to legal restrictions, to the reasonable costs made known in advance to the consumer.

- 13. COMPLAINT MECHANISM

- 13.1 The entrepreneur shall have a sufficiently publicized complaints procedure and shall handle the complaint in accordance with this complaints procedure.

- 13.2 Complaints about the performance of the agreement must be submitted to the entrepreneur within a reasonable time, fully and clearly described, after the consumer has found the defects.

- 13.3 Complaints submitted to the entrepreneur will be answered within a period 14 days from the of receipt. If a complaint requires a foreseeably longer processing time, the entrepreneur will respond within the 14-day period with a notice receipt and an indication of when the consumer can expect a more detailed answer.

- 13.4 If the complaint cannot be resolved by mutual agreement, a dispute arises which is subject to the dispute resolution procedure.

- 14. DISCLOSURES

Contracts between the entrepreneur and the consumer to which these general terms and conditions relate are exclusively governed by Dutch law.

- 15. ADDITIONAL OR DIFFERENT PROVISIONS

Additional provisions or provisions deviating from these general conditions may not be to the detriment of the consumer and must be recorded in writing or in such a way that they can be stored by the consumer in an accessible manner on a durable data carrier.

- 16. AMENDMENT OF THE GENERAL CONDITIONS Amendments to these conditions are effective only after they are published in an appropriate manner, provided that in the event of applicable changes during the term of an offer, the provision most favorable to the consumer will prevail.

If you make a reservation with Sandberghe via the Internet or telephone, in addition to the general conditions, these additional general conditions also apply.

EXCLUSION OF RIGHT OF WITHDRAWAL

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- 1. APPLICATION

- 1.1 These terms and conditions apply to all offers, reservations and agreements relating to all accommodation and other facilities, which are rented by Sandberghe.

- 1.2 In these Terms and Conditions, the term "tenant" means the person who enters into an agreement with Sandberghe with respect to rental/use of accommodation and/or camping pitch and/or other facilities.

- 1.3 These Terms and Conditions apply regardless of your (previous) reference to any terms and conditions of your own or any other Terms and . Sandberghe disclaims all Terms and Conditions referred to or used by you.

- 1.4 Agreements deviating from these General Terms and Conditions are valid only if agreed in writing.

- 2. RESERVATIONS

- 2.1 Sandberghe only accepts reservations from persons 18 years of or older. Reservations by persons under that age are therefore not valid.

- 2.2 Sandberghe reserves the right, without giving reasons, to refuse deviating reservations, especially groups, or to impose special conditions on them.

- 2.3 If Sandberghe accepts your reservation, Sandberghe will send you a confirmation as well as an invoice within 14 days after the reservation is made. You must check this for accuracy immediately upon receipt. Any inaccuracies must be immediately communicated to Sandberghe.

- 2.4 If you are not in of a confirmation/invoice within 14 days of making the reservation, you must contact the reservation department without delay, failing which the reservation cannot be invoked.

- 2.5 An agreement is established between you and Sandberghe when Sandberghe has confirmed the reservation to you.

- 2.6 The agreement concerns rental of accommodation and/or other facilities for recreational , which by its nature of short duration.

- 3. AMENDMENTS TO THE AGREEMENT

- 3.1 If, after the conclusion of the , you wish to make changes the Agreement, Sandberghe is not obliged to accept them. It is at the discretion of Sandberghe to determine whether and to what extent those changes are accepted by it.

- 3.2 Changes of arrival date and/or location from 28 days before arrival are not allowed. In these cases, the cancellation fees as described in Article 13 of these General Conditions will apply.

- 3.3 If after the conclusion an agreement of more than one accommodation and/or want to reduce the number of accommodations, the cancellation conditions, as described in Article 13 of our General Terms and Conditions, apply.

- 4. IN-PLACE

- 4.1 The Lessee and other users are not permitted to grant the use of the accommodation under any denomination and for any reason to persons other than those named in the agreement, unless otherwise agreed with Sandberghe.

- 4.2 If you and Sandberghe have agreed that you and/or one or more users will be replaced, you will remain jointly and severally liable to Sandberghe, in addition to the tenant and/or users who replace you and/or other users, for payment of the portion the rent still due and any additional costs resulting from the replacement and any cancellation charges.

- 5. PRICES

- 5.1 You owe Sandberghe the agreed rent, as stated in the confirmation also invoice of the reservation.

- 5.2 Price discounts and/or special offers can no longer be used once confirmation of the reservation/invoice has been sent by Sandberghe.

- 5.3 All prices are inclusive of VAT, where applicable, unless otherwise stated.

- 5.4 Sandberghe has the right to implement price increases due to interim adjustments of statutory regulations or provisions (including, but not limited to, VAT, tourist tax, insurance tax) over which Sandberghe has no influence.

- 6. PAYMENTS

- 6.1 Upon reservation, a deposit of 30% is required. Payment of the aforementioned amounts must be made within 14 days of the date of the confirmation also invoice of the reservation of Sandberghe.

- 6.2 The balance of the rent must be received by Sandberghe no later than 30 days before the day of commencement of the stay at Sandberghe as stated in the confirmation of the reservation.

- 6.3 Notwithstanding the foregoing, for reservations made between 30 days and the day of commencement of your stay, the entire amount (rent plus the costs mentioned in 6.1 and 6.2) must immediately. If upon arrival at the it appears that the amount has not yet been credited (in full) to the bank account of Sandberghe,

then you must still pay the (remainder of the) amount on the spot. Failure to pay in accordance with the above may result in Sandberghe denying you the use of the accommodation and/or other facilities.

If it later appears that a payment order was given by you, but the amount was not yet credited to the bank account of Sandberghe upon arrival, then a refund of the excess payment will take place afterwards.

- 6.4 In case of late payment of the amounts invoiced to you, you will be in default immediately after the expiration of the term for payment. In that case, Sandberghe will offer you the opportunity to still pay the amount due within 7 days. If payment is not made even then, Sandberghe reserves the right to rescind (cancel) the agreement as of the day that the 7-day period has passed, and you are liable for all damages that Sandberghe suffers or will suffer as a result thereof, including all costs that Sandberghe has had to incur in connection with your reservation and the rescission. Sandberghe has in any case the right to charge cancellation fees per accommodation. In that case, the provisions of Article 13 will apply.

- 6.5 Sandberghe has the right set off claims against you on any account against any amounts paid by you on any account.

- 7. ARRIVAL AND DEPARTURE

- 7.1 The rented accommodation can be occupied from 3 p.m. on the agreed day of arrival as stated on the booking confirmation. On the agreed day of departure as stated on the booking confirmation, the accommodation must be vacated before 10:00 a.m.

- 7.2 If you wish to continue the agreement with Sandberghe for longer than the agreed duration and Sandberghe agrees, Sandberghe is always entitled to designate another accommodation.

- 7.3 If you terminate the use of the accommodation and/or other facility earlier than the agreed date, as stated on the confirmation of the reservation, the tenant is not entitled to restitution of (part of) the rent and/or costs by Sandberghe. If you have taken cancellation insurance and you meet the conditions set by the insurance company, you can submit a claim for damages on account earlier termination of your stay directly to the insurance company.

- 8. REGULATIONS

- 8.1 All guests must comply with the rules established by Sandberghe for the parks, laid down in, among other things, the Park Regulations and Swimming Pool Regulations. These Regulations can be requested at the reception upon arrival.

- 8.2 In accordance with local regulations, if requested, guests are required to identify themselves at "check-in". If guests show proof of identification, Sandberghe may decide not to accommodate the guests.

- 8.3 Each accommodation may only be occupied by the maximum number of people in the brochure for that accommodation.

- 8.4 When the café present at the park provides you with catering services or enters into catering agreements with you, these services and agreements are to the Uniform Catering Conditions. A copy is available on request at park reception.

- 8.5 Sandberghe reserves the right to make changes in the set-up and opening hours of the 's facilities. To carry out necessary maintenance, you will allow work to be carried out on the accommodation or other facilities during your stay without entitlement to compensation.

- 8.6 For safety reasons, it is not allowed to place tents near the accommodation.

- 8.7 The lessee must leave the accommodation broom clean (i.e.: dishes are clean and tidy, bedding has been removed and folded, kitchen and refrigerator have been cleaned and the garbage bag has been placed in the container at the dumpster).

- 8.8 In case of violation of the rules contained in these General Conditions, Park Regulations and Swimming Pool Regulations and/or failure to follow instructions from the staff, Sandberghe has the right to immediately remove you, the lessee and any other user from the park, without of the rent or any part thereof.

- 8.9 If the park management seriously suspects that the lessee of an accommodation is acting in violation of the law and/or public order and/or morals, the park management is authorized to gain access to the accommodation.

- 9. PETS

- 9.1 If you and/or other users wish to bring along pets, you must indicate this at the time of reservation. In that case, Sandberghe will charge you a surcharge, which will be paid by you. Sandberghe reserves the right (without giving reasons) to refuse pets in the park. Pets are allowed in some accommodations subject to a deposit or written authorization (Article 12.1).

- 9.2 Pets do not have access to the pool, bathhouse and the House Chamber. Pets must be leashed outside the accommodation. Instructions on site must be followed. Pets must not be a nuisance to guests.

- 9.3 Dog basket must be brought and flea protection is mandatory, both drops, pills and band are sufficient.

- 9.4 Caged animals are free of charge (do specify when booking).

- 9.5 Visitors' pets are not welcome in the accommodations.

-10. USE OF ACCOMMODATION; INVENTORY

-10.1 The renter/user and those accompanying the renter shall be jointly and severally liable for the orderly conduct of business in and around the rented accommodation and/or other facility or elsewhere in the park, use of the accommodation and/or other facility and the equipment therein.

- 10.2 In addition, the tenant/user and those accompanying the tenant are always jointly and severally liable for damage due to breakage and/or loss and/or damage to inventory and/or accommodation and/or other facility. Any damage must be immediately reported by the tenant to Sandberghe and immediately compensated on the spot, unless the tenant can prove that the occurrence of the damage is not due to fault of himself, other users or one of the members of his party.

- 11. INTERNET USE

- 11.1 Depending on the accommodation and/or other facility, Sandberghe offers the tenant/user and those accompanying the tenant internet access via WIFI network.

- 11.2 The renter is responsible for the correct use of the Internet as well as the necessary hardware and software, configuration,

peripherals and connections in support thereof and measures to secure computer or operating system.

- 11.3 Sandberghe is not liable for damages resulting from the use of the Internet or from network failures.

- 11.4 The tenant/user and those accompanying the tenant must behave as may be expected of a responsible and careful Internet user and respect the legal rules when using the Internet. He will refrain from behavior whereby other Internet users are hindered or whereby damage is caused to Sandberghe in the broadest sense of the word. The lessee/user and those accompanying the lessee will refrain from visiting internet websites that have an illegal character or that are not in keeping with the reputation of Sandberghe as a provider of accommodation and/or other facilities.

- 11.5 Upon detection or suspicion of nuisance from third parties and/or (other) Internet abuse by the tenant/user and those accompanying the tenant, Sandberghe has the right without further notice to block access to the Internet or not completely.

- 11.6 The tenant indemnifies Sandberghe against claims by third parties for compensation for damage that these third parties could (try to) recover from Sandberghe in any way, insofar as this claim is based on the use made of the Internet by the tenant/user and those accompanying the tenant.

- 12. SECURITY DEPOSIT/WRITTEN AUTHORIZATION

- 12.1 Sandberghe may require a deposit from you at the start of your stay or issue a written authorization to collect a deposit. The deposit amounts to €350 per accommodation, but may be increased by Sandberghe if circumstances warrant (e.g. groups).

- 12.2 The deposit serves to guarantee damage and/or costs - in the broadest sense of the word - that Sandberghe may suffer in the event of non-compliance with the obligations of the tenant/user and those accompanying the tenant.

- 12.3 In case the deposit is not immediately paid or a written authorization for the collection of the deposit is not issued, Sandberghe is entitled to deny the tenant and/or other users access to and use of the accommodation.

- 12.4 In addition, if you default on payment of the deposit or fail to issue a written authorization to collect the , Sandberghe is entitled to dissolve (cancel) the agreement with immediate effect.

- 12.5 Damage to the accommodation, its inventory or the park caused during the rental period, extra cleaning costs due to not leaving the accommodation and/or other facilities tidy and any costs payable on may be offset against the deposit. If the deposit is not sufficient to these damages or costs, the renter/user and/or those accompanying the renter must pay this deficit on the spot.

-12.6. The deposit or any remainder thereof will be refunded after settlement of claims (damage to inventory/accommodation and/or other costs) of Sandberghe on the renter and/or users. Any (further) claims for damages will not be by this restitution.

- 13. CANCELLATION FEE

- 13.1 If a reservation is cancelled, cancellation fees are due. These amounts are up to 30 days before the day of arrival 30% of the total amount and for cancellation from the 30th day before arrival or later the full total amount.

- 13.2 You can insure against cancellation risks by purchasing a cancellation insurance.

- 13.3 to arrive within 24 hours of the agreed date without further notice will be considered a cancellation.

- 14. BOOKING AHEAD

-14.1 It is possible to make a reservation for a period in which the rates have not yet been published. As a deposit the tenant must pay €30,- in advance, which deposit can be deducted from the final amount. If the provisional reservation is not converted into the final reservation, the deposit will be refunded.

- 15. FORCE MAJEURE AND MODIFICATION

- 15.1 In the event Sandberghe is unable, temporarily or otherwise, to perform the Agreement in whole or in part due to force majeure, Sandberghe shall, within 14 days of becoming aware of the

impossibility to fulfill the agreement, submit a modification proposal (for other accommodation/other period etc.).

- 15.2 Force majeure on the part of Sandberghe exists if the performance of the agreement is prevented in whole or in part, temporarily or otherwise, by circumstances beyond the control of Sandberghe, including danger of war, personnel strikes, blockades, fire, floods and other disturbances or events.

- 15.3 You are entitled to reject the amendment proposal. If you reject the amendment proposal, you must make this known within 14 days of receipt of the amendment proposal. In that case, Sandberghe has the right to terminate the Agreement with immediate effect. dissolve. You are then entitled to remission and/or restitution of (the part of) the rent already paid. Sandberghe will then not be obliged to compensate any damage.

- 16. NOTICE

- 16.1 Sandberghe has at all times the right to terminate the agreement with immediate effect, if at the time of reservation personal data of you and/or other users are incomplete and/or other users are incomplete and/or incorrect. In such a case there will be no restitution of the rent or part thereof.

- 17. LIABILITY

- 17.1 Sandberghe accepts no liability for theft, loss or damage of or to goods persons, of any nature whatsoever, during or as a result of a stay in our park and/or the rental/use of accommodation and/or other facilities of Sandberghe, unless is intent or gross negligence on the part of Sandberghe or (one of) its employees.

- 17.2 Sandberghe is not liable for service failures or defects in services provided by third parties.

- 17.3 You and the user are jointly and severally liable for all loss and/or damage to the rented accommodation and/or other property of Sandberghe occurring during its use by you and/or other users, whether or not it is the result of acts or omissions of yourself and/or third parties who are in the park with your permission.

- 17.4 You indemnify Sandberghe against all claims for damages from third parties from any act or omission of yourself, other users, your travel companions or third parties who are in the park with your permission.

- 17.5 If the accommodation is not properly used or left behind, including but not limited to excessive dirt, extra costs will be charged, which you are then obliged to pay immediately.

- 18. COMPLAINTS

- 18.1 Despite the care and effort of Sandberghe, you may that you have a justified complaint regarding your vacation accommodation. In the first instance, you should report this complaint locally and directly to Sandberghe management. Should the not be dealt with to your satisfaction, you have until 3 months after departure from the park at the latest, the opportunity to have the complaint handled by the Recreation Disputes Committee in The Hague or to bring the complaint before the court with jurisdiction under the law. The decision of this committee has the force of a binding opinion.

- 19. APPLICABLE LAW

- 19.1 The agreement between you and Sandberghe is exclusively governed by Dutch law.

- 20. TRAVEL DOCUMENTS

- 20.1 You are for having the valid travel documents required for your destination. Sandberghe accepts no liability for the consequences not having the correct travel documents.

- 21. PRIVACY

- 21.1 All data you provide to us will be included in a file. This file is registered with the Dutch Data Protection Authority in The Hague. The database is used for our guest administration. These data may also be used to provide targeted information and offers about our products and services, both by ourselves and by third parties. In order to tailor this information and promotional offers to your interests as much as possible, we may your data combined with data known to other companies.

- 21.2 At your request we will correct, supplement, delete or shield your data, in case the data are for example factually incorrect. This may result in you no longer being able to (part) our services. You have the right to request us to you whether personal data relating you are being processed.

- 21.3 If you do not appreciate the sending interesting information or offers, please let us know by sending a card to: Sandberghe, Address Management Department, Schansweg 3A, 5406 TP Uden or an e-mail to. info@sandberghe.nl

- 22. GENERAL

- 22.1 Sandberghe will send its correspondence digitally, unless this proves impossible.

- 22.2 Obvious printing and typesetting errors shall not bind Sandberghe.

- 22.3 These terms and conditions supersede all previous publications.