

# Cancellation policy Baalse Hei

- A. For cancellations between the date of the reservation confirmation and 6 weeks before arrival, 50% of the total rent will be .
- B. Cancellations between 6 weeks before arrival and 1 week before arrival will be 90% of the full rental fee.
- C. If cancelled between 1 week before arrival and the day of arrival itself, the full rental fee will be charged.
- D. No refunds will be made for earlier departure or later arrival than reserved.
- E. You must cancel in writing.

## CANCELLATION FUND

Affiliation with the cancellation fund is advised. By joining the cancellation fund one can safeguard oneself against the costs of cancellation of the rental accommodation/campsite, if one of the travel companions:

- A. becomes suddenly ill or injured as a result of an ;
- B. face a death in the immediate family, i.e. death of spouse, wife, parents, parents-in-law, children, brothers or sisters.

In addition, this fund compensates you for cancellation costs if the head of the family becomes involuntarily unemployed. Closing the cancellation fund is only possible directly at the time of booking. The cancellation fund provides coverage from the day of booking until the departure date you enter on the reservation request. In case of early departure, for one of the reasons mentioned above, refunds will be made in proportion to the number of vacation days not taken. In this case, you report the evacuation of the rental facility/campsite to the campsite reception. Expenses incurred and consumed will not be in case of early cancellation of the vacation. In order to qualify for payment from the cancellation fund, a cancellation statement and supporting documents must be submitted.

In case of cancellation, there is no refund of the cancellation fund premium and the reservation fee. The premium is 5.5% of the total amount and EUR 5,-- administration fee. These are as a standard extra service, but will automatically lapse if you have not paid the cancellation fund amount by the due date.