

Park Rules

These park rules are designed to make the stay of you and other park guests as safe and pleasant as possible. Proper compliance with these park rules ensures the safety of you and our guests, we hope for your cooperation and understanding.

- All guests must check in at the front desk upon arrival.
- The rules in these regulations also apply to your visit. After 10:30 , your visitors are not allowed to stay in the park.
- Visitors should park their cars in the central parking lot in front of the barriers.
- Guests must check in at the reception desk upon arrival. They must pay the applicable lodging rate.
- You are allowed to park 1 car on your pitch. We activate a maximum of 1 license plate per pitch. Parking on empty pitches and on or along roads is not allowed.
- The barriers are closed between 10:30 pm and 7:30 am.
- The park has a maximum speed limit of 10 km/h for vehicles.
- Our guests are expected to be considerate of other guests in the . In case of recurring nuisance, nuisance guests may be removed from the park without refund of staging fees already paid.
- The park has camera surveillance in several places.
- It is not permitted to use radios, televisions, musical instruments or other noise-producing devices in such a way that they cause a nuisance to other campground guests or nearby residents.
- Between 10:30 p.m. and 7:30 a.m., there is night rest on the . Vehicles are not allowed to drive during that time frame and no sound carriers may be heard outside your camping unit.
- Guests and visitors are not allowed to ride scooters, mopeds and quads around the park.
- Flying drones is not allowed.
- Dogs are welcome, at the applicable rate. However, they must always be (briefly) leashed. Dogs may not be let out on the beach and may only swim in the designated dog pond. Any contamination must be cleaned up immediately, which can be done by means of the cleaning equipment provided by us.

- set depodog bags. Dogs are not allowed in the reception area.
- You are not allowed to demarcate your pitch with a fence of any kind.
 - Open fire is prohibited throughout the park. However, fire pits are allowed.
 - Barbecuing is permitted provided the following rules are observed:
 - o Use a safe barbecue that is the ground.
 - o When using a coal barbecue, make sure the coals are completely burned out before depositing them in the dumpster. It is not allowed to deposit burned out coals in bushes or fields.
 - o Always keep extinguishing water near your barbecue and fire pit.
 - o Never use highly flammable liquids to light a barbecue.
 - o In extreme drought conditions, barbecuing and the use of fire pits will be prohibited by governments and/or management.
 - It is not permitted to consume your own refreshments on our terraces and in our catering facilities.
 - Consumption of alcoholic beverages is permitted only at the catering establishments and your accommodation.
 - Driving vehicles under the influence of alcohol and/or drugs is strictly prohibited throughout the park.
 - The use and possession of drugs is not permitted at the park.
 - No is allowed around your pitch in the camping areas.
 - The use of garbage bags is mandatory. Full garbage bags can be deposited in the designated containers. Garbage, paper and glass are collected separately. You are not allowed to deposit bulky waste on the park; you can deposit this at the waste disposal facility in Wilsum.
 - In the event of contamination or damage to the grounds, structures and/or plantings, you will be held liable for the costs.
 - It is not allowed to transfer your pitch to others without consulting the reception.
 - You must place your camping equipment on the reserved spot. Misplaced camping equipment must be placed. If in doubt, please report to reception and we will be happy to help you.
 - It is not allowed to connect two or more camping devices with an awning or party tent.
 - Use of our (play) facilities is at your own risk.

- Wilsumer Berge is not liable for personal injury, theft, loss, damage or destruction of your property. We strongly advise you not to leave valuables unattended.
- In case of early departure, there will be no refund of camping fees paid.
- In case of non-compliance than these regulations, the management may decide to remove guests from the premises, without refund of paid fees.

*Wilsumer Berge Resort GmbH has the right to make changes in fees and park rules at all times.

House rules for you and your dog

Dogs are allowed on our camping site, but there are some rules that you, as a dog owner, must . This is obviously to ensure livability and hygiene on our camping site, but also to protect our neighbors' pastures and crops.

- Exhaustion outside the camping area.
- Keep your dog on a short leash on the way out.
- Clearly carry a poop bag with you or use our Depodog dispenser bags at the waste bins.
- Clean up an accident immediately.
- Bags may be available at our front desk.
- It is advisable not to let your young children walk the dog. You are responsible for your dog yourself!
- Keep your dog on a leash in the campground as well. Not everyone is equally enamored with your pet.
- Dogs are prohibited in the store. This is because this an area where food is prepared.
- Furthermore, dogs are not allowed on our beach and swimming water, at the playgrounds, our rental accommodations and sanitary buildings.

Cancellation Policy:

Of course you are looking forward to your vacation, but unfortunately it may happen that you have to cancel your vacation. Wilsumer Berge works with the following cancellation conditions:

Once you have confirmed your booking with us, by phone, online or our reception, you agree to our Terms and Conditions. In the

General Conditions states, among other things, that we will charge fees after a cancellation, regardless of the reason for cancellation. These charges as the date of arrival approaches, the closer to the date of arrival the cancellation occurs, the less likely we are to still be able to rent your spot in your chosen time frame, in addition other guests have not had the opportunity to reserve the spot.

- Longer than 42 days before arrival| 30% of the booking price
- From 42 to 28 days prior to arrival| 60% of the booking price
- Less than 28 days before arrival| 90 % of the booking price
- Until the day of arrival| 100 % of the booking price

We recommend you take out cancellation insurance, these are offered by your insurance advisor, bank or ANWB.

AVG Privacy

WB Resort GmbH located, Zum Feriengebiet 1, 49849 WILSUM is responsible for the processing of personal data as reflected in this privacy statement.

Contact details:

WB Resort GmbH
Zum Feriengebiet 1
49849 WILSUM
Telefon: +49(0) 5945995580
E-Mailinfo@wilsumerberge.de

Personal data we process

WB Resort GmbH processes your personal data because you use our services and/or because you provide it to us yourself. Below is an overview of the personal data we process:

- First and last name
- Date of birth
- Address details
- Phone number
- Email address
- Your specified id/passport number

Special and/or sensitive personal data we process Our website and/or service does not intend to collect data about website visitors who are under 16 years of age. Unless they consent

have parents or guardians. However, we cannot verify whether a visitor is older than 16. We therefore recommend that parents be involved in their children's online activities in order to prevent the collection of data about children without parental consent. If you believe that we have collected personal information about a minor without such consent, please contact us at info@wilsumerberge.de and we will delete this information.

For what purpose and on what basis we process personal data

WB Resort GmbH processes your personal data for the following purposes:

- Sending our newsletter, offers and any news
- Calling or emailing you if necessary to perform our services
- WB Resort GmbH analyzes your behavior on the website order to improve the website and tailor the offer of services to your preferences.

Automated decision-making

WB Resort GmbH does not make decisions about matters that could (significantly) affect individuals on the basis of automated . These are decisions that are made by computer programs or systems, without a human being (for example, an employee of WB Resort GmbH) being involved.

How long we keep personal data

WB Resort GmbH will not retain your personal data for longer than is strictly necessary to fulfill the purposes for which your data is collected and what is required for tax purposes.

Sharing personal data with third parties

WB Resort GmbH only discloses to third parties and only when for the execution of our contract with you or to fulfill a legal obligation. Your data are processed and stored in an invoice program of

DATEV eG, Nuremberg

Telefon: +49 911 319-0

E-Mail: info@datev.de

Sitz: 90429 Nürnberg, Paumgartnerstr. 6 - 14

Registergericht Nürnberg, GenReg Nr. 70

Umsatzsteuer-Identifikationsnummer (USt-IdNr.)
DE 133546770

This is then processed by our accountant,

Veddeler & Partner Uelsen

Neuenhauser Straße 12
49843
Uelseninfo@veddeler-
partner.de Phone: 05942
9292-0

Your data will arrive at;

Finanzamt Bad Bentheim

Heinrich-Böll-Str. 2, 48455 Bad Bentheim
Postfach: 12 62, 48443 Bad Bentheim
Telefon: (05922) 970 - 0

Our digital network, hosting, booking system and website is provided by;

Booking Experts

Het Eeftink 11-12
7541WH Enschede
088 - 11 68 901
support@bookingexperts.nl

Cookies, or similar techniques, that we use

WB Resort GmbH uses only technical and functional cookies. And analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. They also allow us to optimize our website. You can opt out of cookies by setting your Internet browser so that it no longer stores cookies. In addition, you can also delete any information previously stored via your browser settings.

Camera surveillance

We deploy camera surveillance to ensure the safety and property of our guests.

Guest and employee rights

Before our guests enter, they can see that there is camera surveillance through a sign see below.

In addition, the General Data Protection Regulation (GDPR) gives the following [privacy rights](#) to data subjects:

- The right to view data (camera images);
- the right to forgotten;
- The right to restrict processing;
- The right to object to the use of personal data.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent to data processing or object to the processing of your personal data by WB Resort GmbH, and you have the right to data portability. This means that you can make a request to us to send the personal data we about you in a computer file to you or another organization named by you.

You may send a request to view, correct, delete, data transfer of your personal data or a request to withdraw your consent or object to the processing of your personal data to info@wilsumerberge.de

To ensure that the request for access is by you, we ask that you send a copy of your proof of identity with the request.

In this copy, black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

WB Resort GmbH would also like to inform you that you have the opportunity file a complaint with a supervisory authority.

This with a supervisory authority in the member state where you normally reside. An overview of supervisory authorities can be found here:

https://www.bfdi.bund.de/DE/Infothek/Anschriften_Links/anschriften_links-node.html

How we secure personal data

WB Resort GmbH takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us at

info@wilsumerberge.de

**Thank you in advance for your
cooperation!**