

Le Camp's terms and conditions have been adjusted to give you complete confidence and clarity following the travel disruption caused by the Covid-19 pandemic. With a lower deposit, balance payments nearer the time of your holiday and flexible rebooking if required. We recommend additional cancellation insurance to cover in the event of cancellations other than Coronavirus restrictions.

General

- A low deposit of 30% to secure your booking
- 70% balance payment due 30 days before your holiday
- Flexibility to postpone bookings up to the end of 2024 in the event of Coronavirus related travel restrictions
- Due to low deposit and late balance payment, no refunds are offered.

If the balance is not received on time, and in absence of notification of rescheduling we reserve the right to cancel your holiday and your deposit will not be returned. This contract is freely assignable and does not require your consent.

The nightly charge includes use of all facilities.

Our prices are in euros and our default payment method is online card payment. We can also receive euro bank transfers or cash with prior arrangement.

Any additional costs incurred throughout your stay (depot de pain, yoga classes etc) must be settled in full, in cash or by card the night prior to your departure.

7 day cancellation period

All reservations will be confirmed by email by us, outlining the details of your booking and the price. Once we have received your deposit payment you have seven days to inform us by email or in writing of any mistakes in, or necessary changes to your reservation.

You have seven days after the date that we confirm your reservation in which to cancel. After seven days, should you cancel your holiday, the deposit will not be refunded.

If you need to cancel your holiday, you must notify us either by email or in writing.

Changes to bookings

Wherever possible, we shall try to accommodate any changes to bookings, subject to availability. No credit or refunds will be given if your new holiday is lower in price than your original booking.

Check In / Check out

Check in from 16:00 on the day of arrival. Check out by 10:00 on day of departure. There is often flexibility in May, June and September when we are less busy, and this can be discussed closer to the time of your holiday.

If we have to cancel your holiday

It is highly unlikely, but possible that we may have to cancel your holiday, due to circumstances beyond our control. This could include forest fire, flooding, adverse weather conditions, natural disasters or disease. In this instance, **subject to full insurance recovery on our part**, we will refund the cost of your holiday. You will not be entitled to any compensation.

If during your stay, again due to circumstances beyond our control, we have to evacuate Le Camp, we will endeavour to find you alternative accommodation. Should this occur, you will not be entitled to any compensation although you may be able to claim through your own holiday insurance.

Late arrival

It is your responsibility to plan your own journey and we will charge for any missed days due to travel problems.

Party Size

Each of our tents has a maximum capacity. Prior to your arrival, it is vital that we are fully aware of the size of your party and the ages of children so that we can accommodate everyone appropriately. Accommodation for additional children or adults must be discussed in advance of booking. We reserve the right to request you to book an additional tent and to refuse admission should your party size be different to that of your confirmed booking.

Noise

Please be courteous to other campers and our neighbours, there is a strict no noise curfew after 23:00.